

PUBLIC WORKS DEPARTMENT – 337.937.8401

- Report malfunctioning traffic signals
- Branches / items in the street
- Streets and drainage
- Damaged sidewalks or potholes
- Missing or damaged street signs

ELECTRICAL DEPARTMENT – 337.937.8401

- New Utility Accounts/Transfers/Disconnects
- Questions about billing
- Malfunctioning street lights
- Damaged utility lines
- Low hanging branches in power lines
- Electrical outages

Note: Some customers in the city may receive their electrical/utility service from another provider. Those providers are listed below:

- SLEMCO – 1-888-2SLEMCO (1-888-275-3626)
- Entergy – 1-800-9OUTAGE (1-800-968-8243)
- CenterPoint Energy – 888-876-5786 (to report a leak)
 - 800-477-0177 (customer service)

WATER DEPARTMENT – 337.937.8401

- Issues with Fire hydrants
- Broken Water lines

WASTE WATER DEPARTMENT – 337.937.8401

VERMILION PARISH ANIMAL (RABIES) CONTROL – 337.643.3160

- Stray cats or dogs
- Wild animals
- Animal cruelty
- Violations of leash laws

VERMILION PARISH SOLID WASTE DISPOSAL – 337.898.4338

- Residential garbage Collection problems
- Replacement trash receptacles
- Roadside refuse pickup

POLICE DEPARTMENT – EMERGENCY: 911 – NON EMERGENCY: 337.937.5651

- Non-emergency issues
- Neighborhood watch
- Loud Music
- Loitering
- Abandoned Vehicles
- Juvenile Curfew/truancy

FIRE DEPARTMENT – EMERGENCY: 911 – NON EMERGENCY: 337.937.8176

- Non-emergency issues
- Smoke alarm inspections
- Burn notices
- School visits on fire safety